

Southeastern San Diego Community Strategic Health Plan

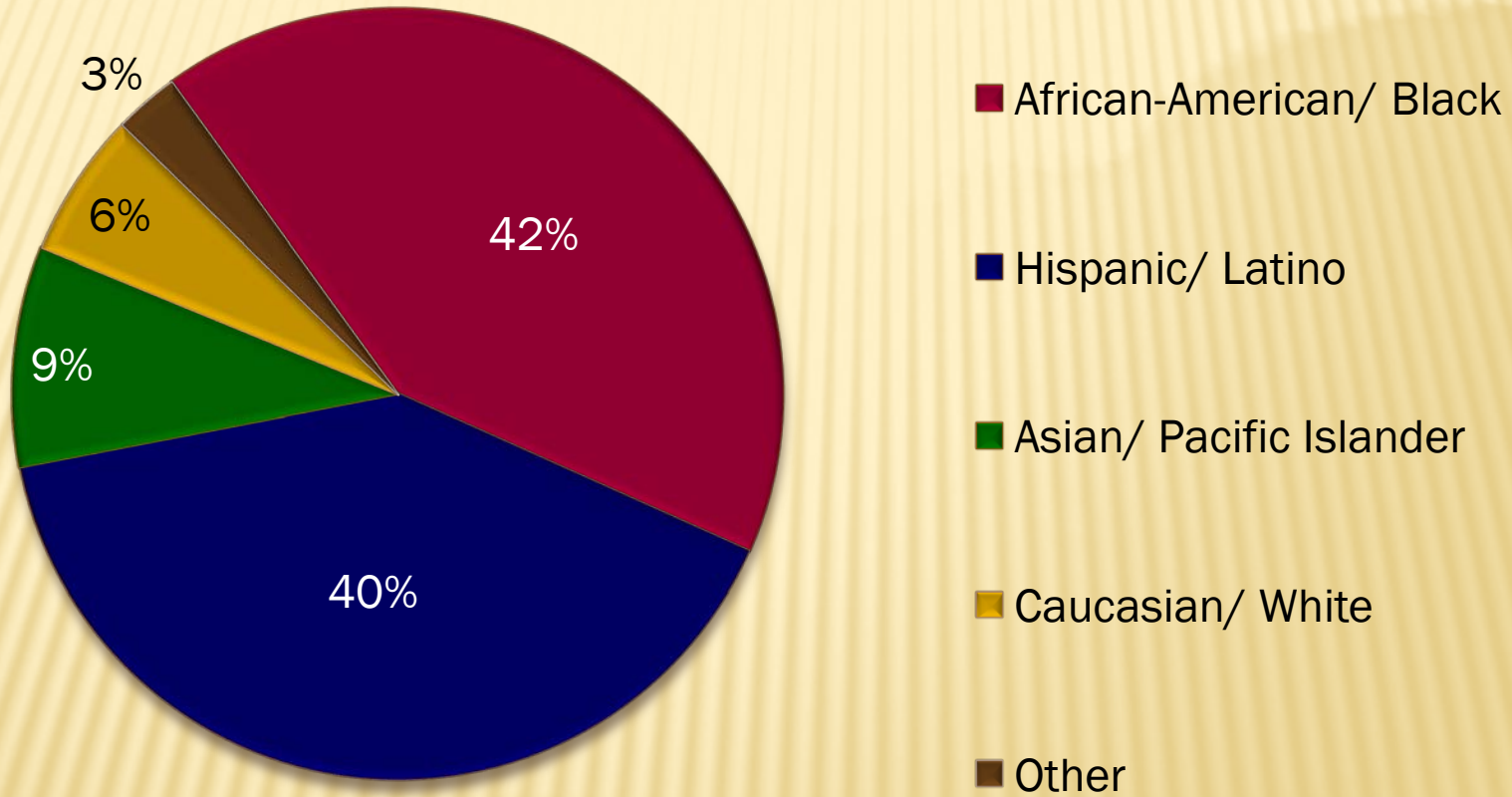
COMMUNITY MEMBER SURVEYS SUMMARY OF RESPONSES

Lead Agency: San Ysidro Health Center

Supported by The California Endowment

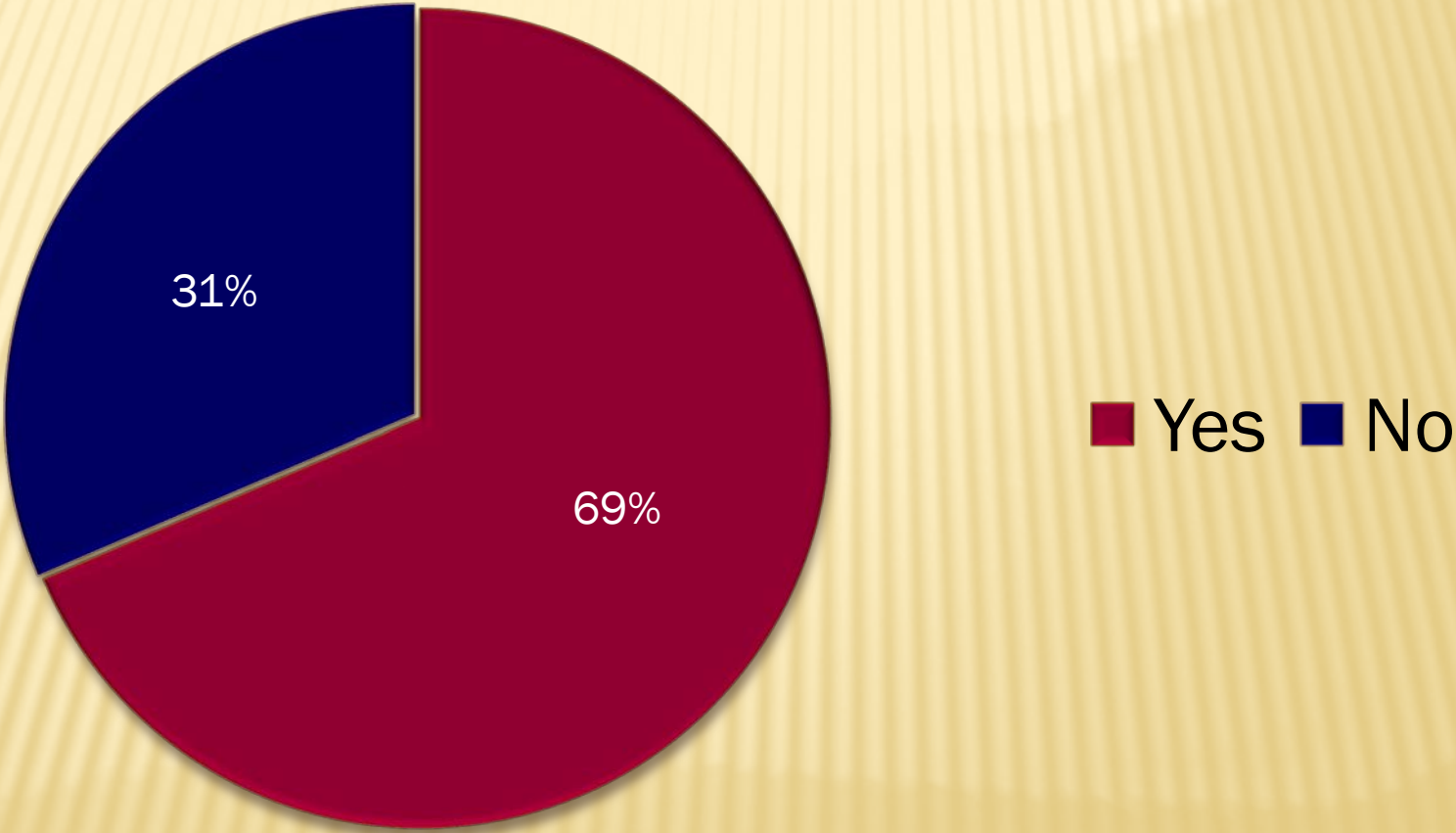
DEMOGRAPHICS OF SURVEY RESPONDENTS

Ethnicity



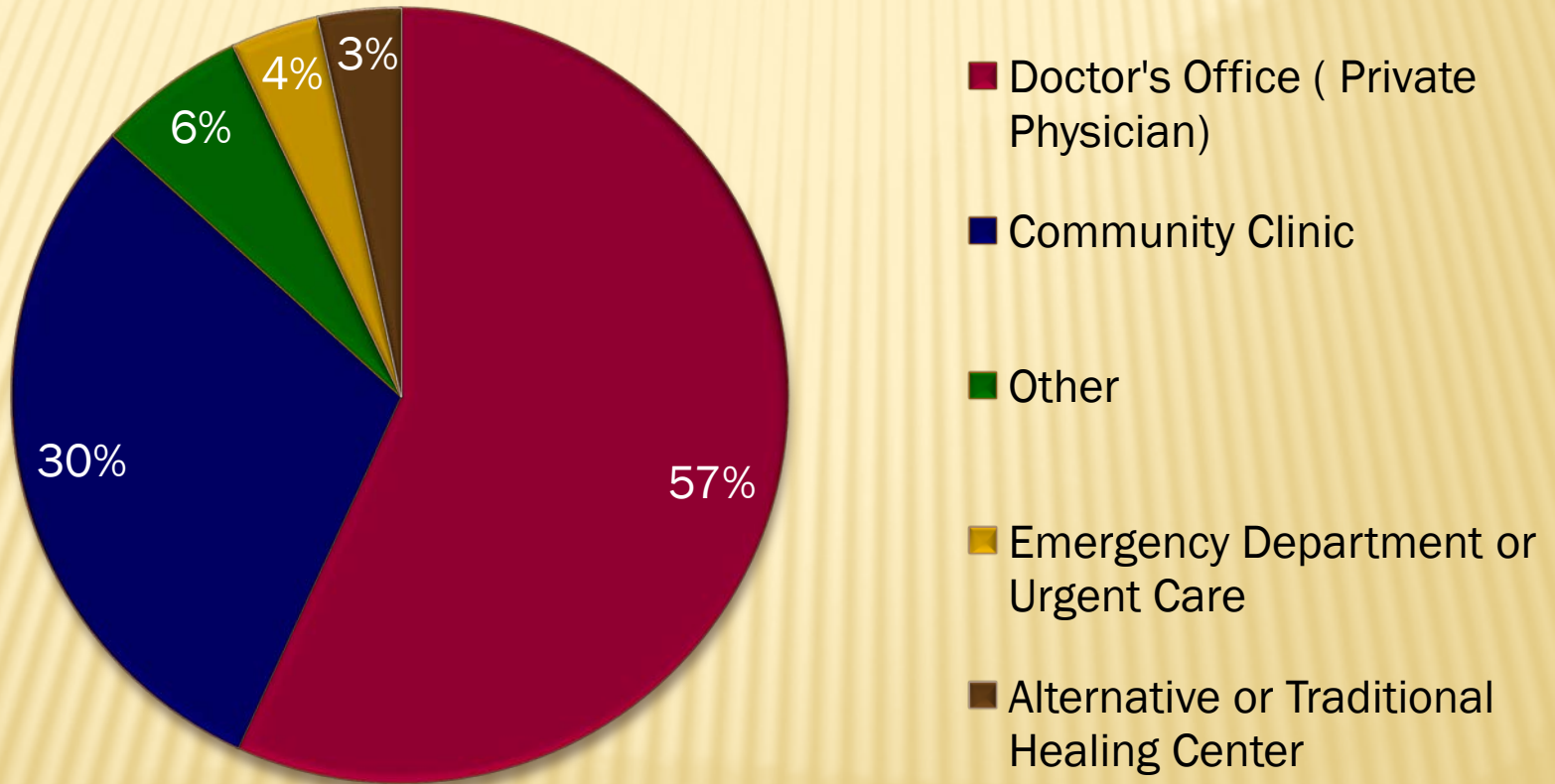
DEMOGRAPHICS (CONT'D)

Currently Insured



DEMOGRAPHICS (CONT'D)

Provider Preference



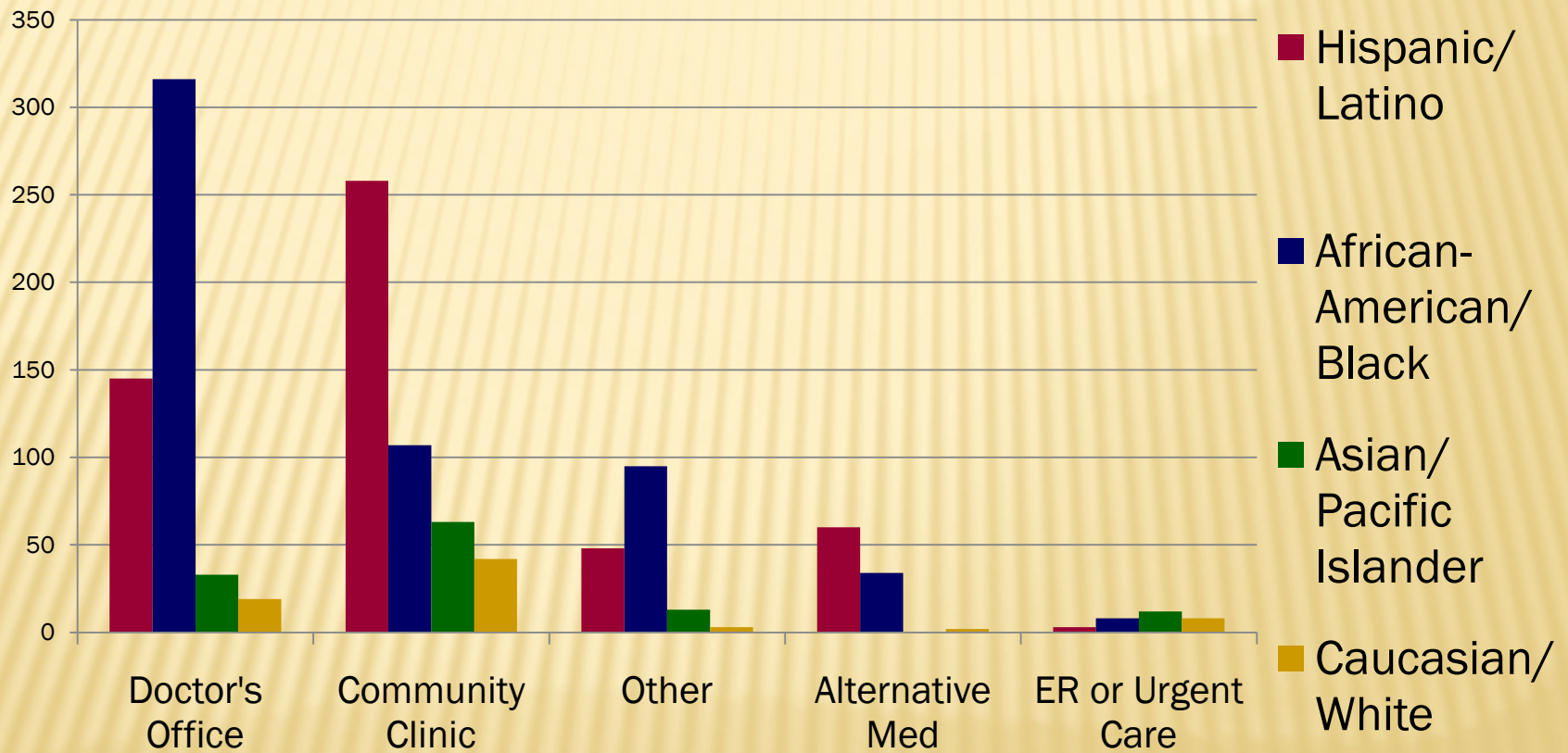
RESPONSE SUMMARIES

How many times have you received health care or services from a physician, hospital, clinic or other provider in the past year?



RESPONSE SUMMARIES

If you received health care services in the past year, where did you receive this care or service?



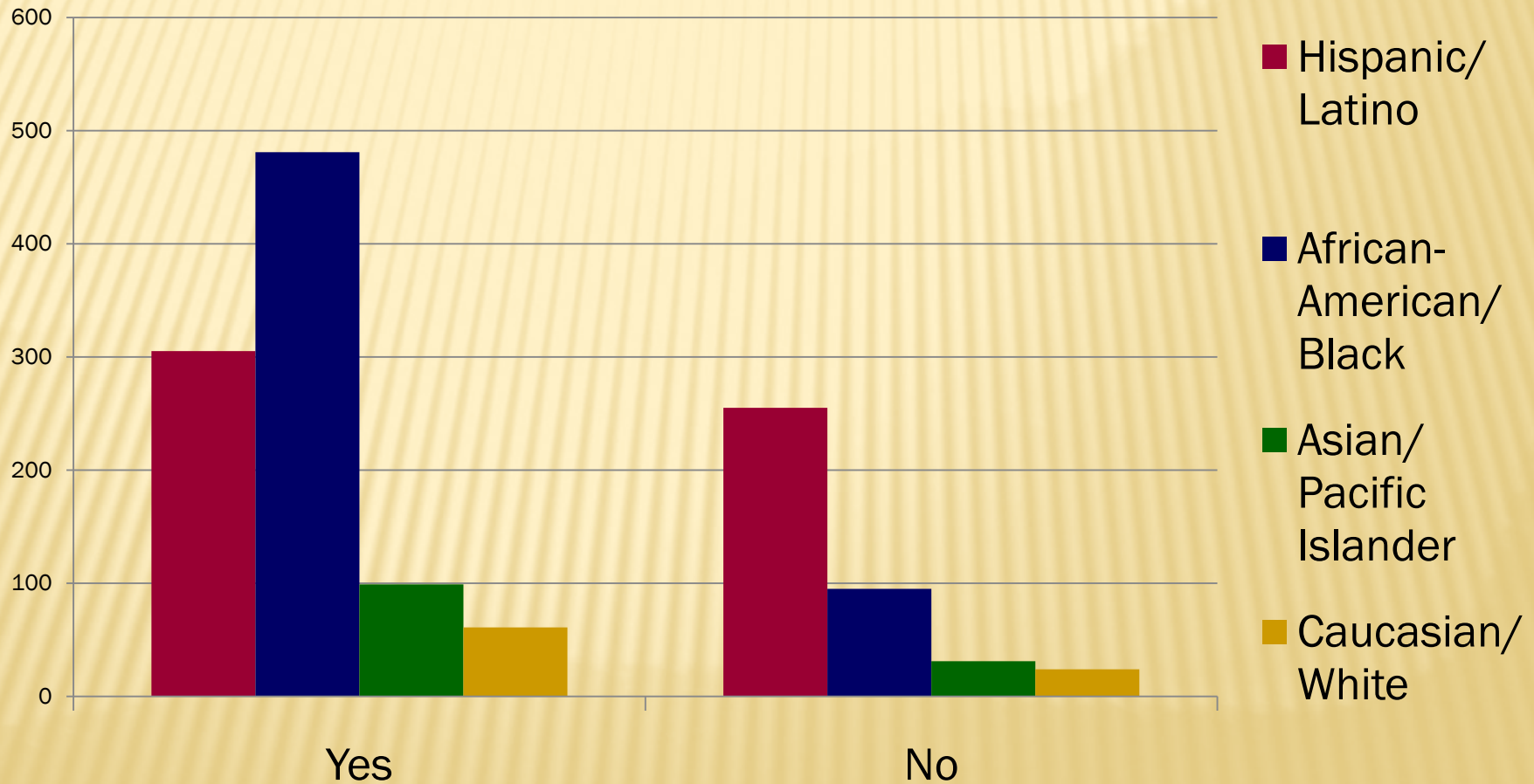
RESPONSE SUMMARIES

If you have not received health care services in the last year, what is the primary reason or reasons?



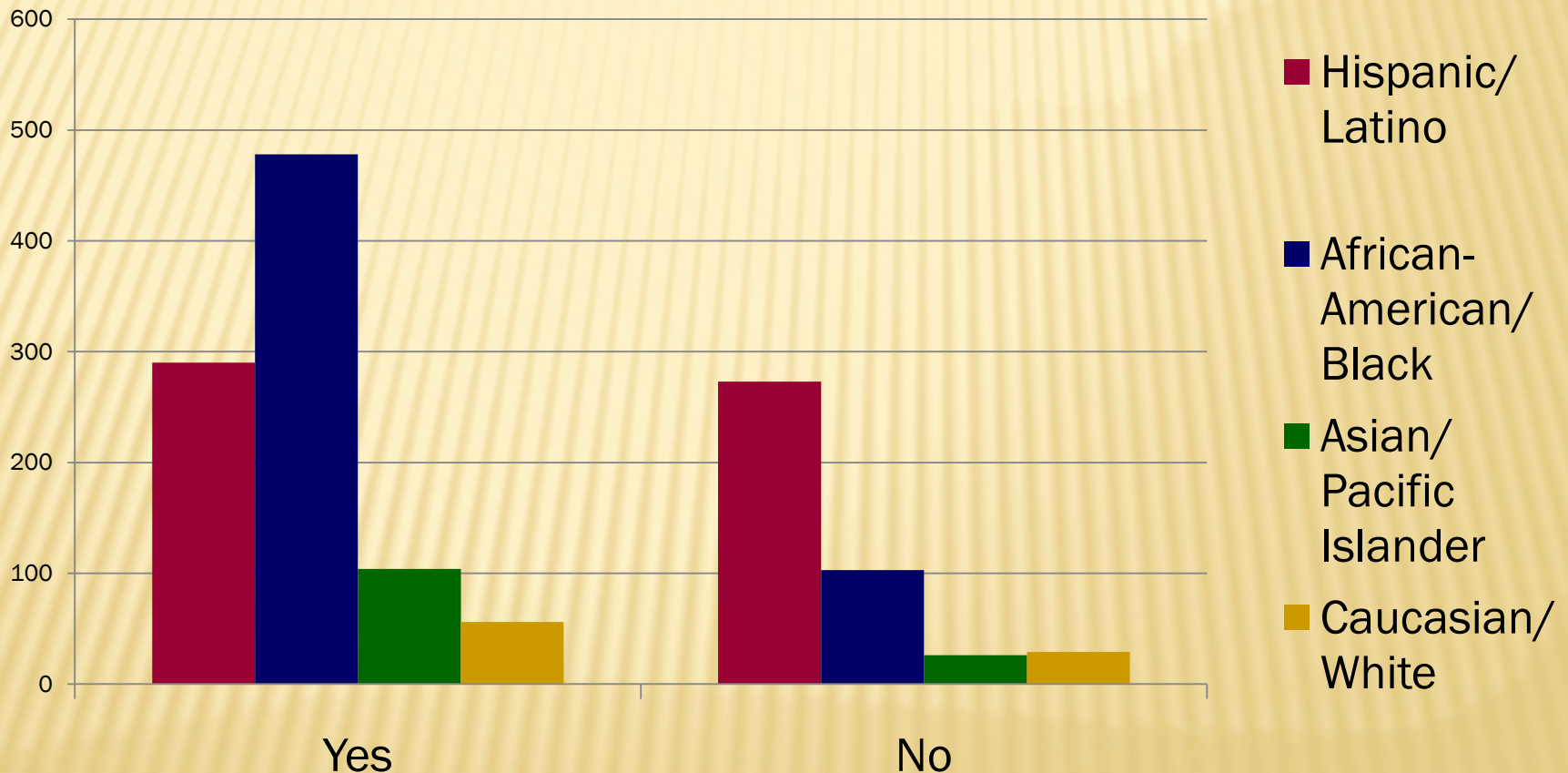
RESPONSE SUMMARIES

Have you had health insurance coverage in the last 12 months?



RESPONSE SUMMARIES

Do you currently have health insurance coverage?



HOW WELL DO HEALTH CARE PROVIDERS IN YOUR COMMUNITY MEET YOUR SPECIFIC NEEDS

	Hispanic/ Latino	Asian/ Pacific Islander	Caucasian/ White	African-American/ Black
1. Your culture, personal beliefs or faith				
Very Well	8%	7%	18%	6%
Well	48%	43%	39%	30%
Somewhat	4%	4%	8%	6%
Not Well	8%	12%	4%	8%
Did not Specify	32%	33%	31%	49%
2. Your language of preference				
Very Well	6%	6%	15%	5%
Well	40%	26%	43%	23%
Somewhat	4%	4%	4%	2%
Not Well	6%	8%	0%	2%
Did not Specify	45%	56%	38%	69%
3. Your specific health needs				
Very Well	3%	10%	21%	2%
Well	35%	25%	40%	19%
Somewhat	3%	4%	2%	3%
Not Well	6%	6%	0%	4%
Did not Specify	53%	55%	37%	72%

DO THE PROVIDERS REFLECT THE CULTURE AND DEMOGRAPHICS OF THE COMMUNITY?

	Hispanic/ Latino	Asian/ Pacific Islander	Caucasian/ White	African- American/ Black
Yes	85%	81%	85%	73%
No	15%	19%	15%	27%

IF YOU COULD CHANGE THREE THINGS ABOUT HEALTH CARE?

	Hispanic / Latino	Asian/ Pacific Islander	Caucasian/ White	African-American/ Black
Lower Cost	29%	30%	29%	27%
Less Wait Time (for appt. and on day of visit)	18%	17%	19%	8%
More Personal (personal/friendly)	10%	8%	12%	8%
More Education (patient-focused)	7%	6%	12%	13%
More Clinics	7%	12%	2%	7%
More Hours (expanded hours)	6%	3%	6%	5%
Customer Service	5%	4%	3%	3%
Speak Spanish	5%	1%	1%	0%
Coverage for uninsured	4%	7%	8%	8%
Location (more sites or closer proximity)	3%	4%	3%	6%
More diversity (within provider setting)	2%	3%	1%	5%
Better Technology	2%	3%	0%	2%
Transportation	1%	1%	1%	4%
Offer Alternative Medicine	0%	1%	2%	1%
Cleaner Facilities	0%	2%	0%	1%

WHO DO YOU SEE AS AN ADVOCATE OR HEALTH CARE CHAMPION?

- ✘ AARP
- ✘ Community Clinic (unspecified)
- ✘ Dr. Hood & Dr. Kelley
- ✘ Lottie Harris (SD Black Nurses Association)
- ✘ Paradise Valley Hospital
- ✘ Pastor (unspecified)
- ✘ Planned Parenthood
- ✘ San Diego Youth Action Board
- ✘ San Diego Organizing Project (*SDOP*)
- ✘ San Ysidro Health Center
- ✘ UAAMAC

DO YOU HAVE ENOUGH PROVIDERS?

	Hispanic/ Latino	Asian/ Pacific Islander	Caucasian/ White	African-American/ Black
a. Private physicians				
Yes	48%	72%	57%	44%
No	52%	28%	43%	56%
b. Clinic providers				
Yes	62%	67%	57%	48%
No	38%	33%	43%	52%
c. Specialists				
Yes	29%	50%	44%	26%
No	71%	50%	56%	74%

DEMOGRAPHICS

Gender	Hispanic/ Latino	Asian/ Pacific Islander	Caucasian/ White	African-American/ Black
Male	21%	31%	23%	28%
Female	78%	67%	77%	71%
Prefer not to state	1%	2%	0%	0%

Zip Codes

92114	28%	65%	44%	58%
92113	36%	11%	17%	20%
92102	29%	16%	19%	13%
92105	6%	8%	19%	9%

Ages

0- 12	2%	2%	1%	1%
13-17	5%	15%	1%	5%
18-24	15%	11%	20%	10%
25-39	43%	25%	26%	13%
40-64	28%	32%	41%	47%
65+	6%	16%	11%	23%
Prefer not to state	1%	0%	0%	1%